



European User Office 2020 Meeting Programme

Date and time	29-30 April 2020
Location	ELI Beamlines, Za Radnicí 835, Dolní Břežany, Czech Republic
Status	Draft (version 20200213)

Day 1 – 29 April 2020

Morning	Guided tour of ELI Beamlines (optional)	
11:00 - 12:00	Registration	
12:00 - 13:00	Welcome buffet lunch	
13:00 - 13:10	Welcome address by hosts and organizers	
13:10 - 15:10	Effective access policies and peer-review systems <i>Moderation: J. McCarthy (ESRF)</i> <ul style="list-style-type: none">Introduction: Overview of access policies and access modes in Europe, results from the ACCELERATE projectMultiple probe (cross facility) proposals - is there really a need by the user community?Sharing of experience on selected questions related to access policies and peer-review systems based on input collected ahead of the workshop	O. De Giacomo (CERIC-ERIC) P. King (ISIS) All
15:10 - 15:30	Coffee break	
15:30 - 16:15	Access management: focus on sample management issues <ul style="list-style-type: none">Mail-in services and related administrative steps and procedures (including safety, sending/transport, identification of samples etc.)Procedures regarding transportation of samples/equipment: exchange of experience	P. King (ISIS) J. McCarthy (ESRF) S. Bertini (XFEL)
16:15 - 17:15	A functional look at user offices: scope, responsibilities, interactions <i>Moderation: F. Gliksohn (ELI)</i> <ul style="list-style-type: none">Introduction: overview of various organisational models for user offices based on selected examplesFollow-up discussion on experience with organisational development of user offices	F. Canova, F. Gliksohn (ELI) All
17:15 - 17:30	Coffee break	

17:30 - 18:15	Performance and quality management of user offices <ul style="list-style-type: none"> • Experience of BESSY with ISO certification of user office • Report on standardized metrics: LEAPS and CALIPSOplus • Moderated discussion on practices and experience of user offices with performance monitoring and quality management 	F. Steier (HZB) D. Unger (DESY) All
19:00	Social Dinner	

Day 2 – 30 April 2020		
09:00 - 09:45	The challenges of GDPR compliance for user offices <i>Expert presentation followed with discussion</i>	V. Grentzenberg (DLA Piper)
09:45 - 11:15	Open access and open data: practical implications for user offices <i>Moderation: S. Jansen (PSI)</i> <ul style="list-style-type: none"> • Introduction: overview of data and publication policies based on ACCELERATE and PaNOSC surveys • Moderated discussion on practical implementation aspects of data management and publication policies (gold vs. green access, metadata, data catalogue, use of DOIs, role of user offices, etc.) 	D. Brzosko (CERIC-ERIC) R. Dimper (ESRF) All
11:15 - 11:30	Coffee break	
11:30-12:30	Foresight session <ul style="list-style-type: none"> • Perspectives on implications of Brexit on European user offices and UK users • Discussion on future EUO activities 	P. King (ISIS) All
12:30-12:45	Closing remarks	
12:45-13:30	Buffet lunch	
Afternoon	Guided tour ELI Beamlines (optional)	